

COMPLAINT PROCEDURE  
SONOMA VALLEY CERTIFIED FARMER'S MARKET

Review Sonoma Valley Certified Farmers' Market Rules, Regulations and Agreement to Sell at the Farmers' Market.

Review Sonoma Valley Certified Farmers' Market Guest Vendor Addendum.

Print and complete complaint form from website:

[www.svcfm.org](http://www.svcfm.org)

All complaints must be submitted on the Complaint Form found on the web site and mailed to Post Office Box 1719, Boyes Hot Springs, CA.95416

You will be notified of the time and place of the market management Subcommittee's meeting at which your complaint will be heard. You may be present at the meeting to provide any relevant information you feel may be helpful.

You will be advised by mail of the decision of the Subcommittee within 10 days from the date of the meeting.

If you are not satisfied with the Subcommittee's decision, you may appeal that decision by mailing a copy of your original Complaint Form along with the written notice of the management Subcommittee's decision to the Advisory Committee at Post Office Box 1719, Boyes Hot Springs, CA. 95416, postmarked within 15 days of the date of the Subcommittee's decision.

The Advisory Committee will review all relevant documents and information and respond to you by mail with a final decision on the matter within 30 days of the date of your request to the Advisory Committee.